### **Board of Supervisors Agenda Item Report**

Submitting Department: Board of Supervisors Meeting Date: March 27, 2018

#### **SUBJECT**

Healing The Homeless In Amador County

### **Recommendation:**

Workshop regarding concerns regarding homelessness in Amador County and discussion to identify potential solutions. This workshop is scheduled for approximately one to two hours.

### 4/5 vote required:

No

#### **Distribution Instructions:**

None

#### **ATTACHMENTS**

- ATCAA homeless report to Amador BOS march 2018 (1).pptx
- HHS Homeless Powerpoint.pptx
- Sierra Wind Wellness.pptx
- Stimpson Homeless Powerpoint.pptx
- VictoryVillage Taskforce Presentation.pptx
- Well Space Homeless Presentation.pptx





### HOMELESSNESS

Services Provided – Amador County & What's Missing

Presented by:

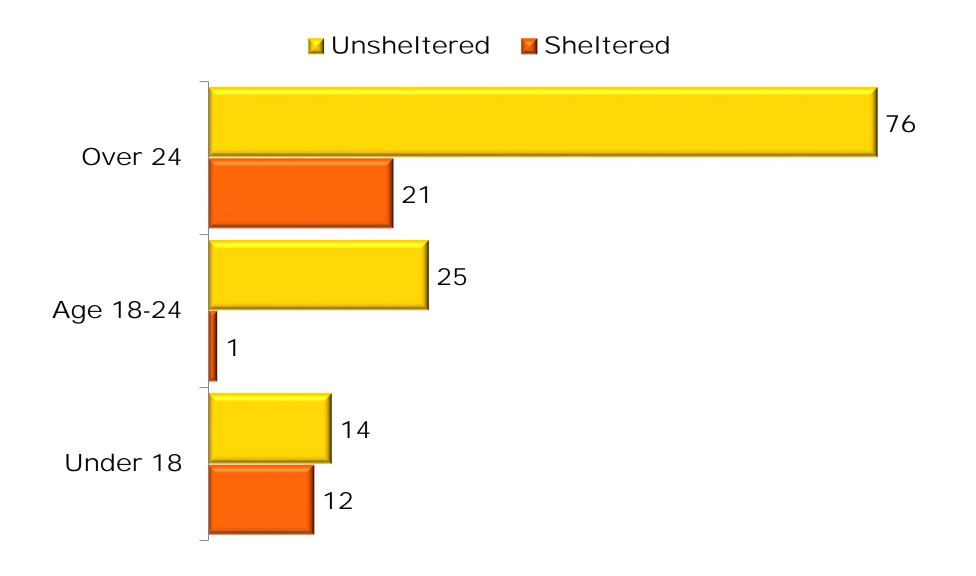
Denise Cloward, ATCAA Deputy Director of Housing Raj Rambob, ATCAA Executive Director

# 2017 HUD PIT COUNT CONDUCTED 1/25/2017

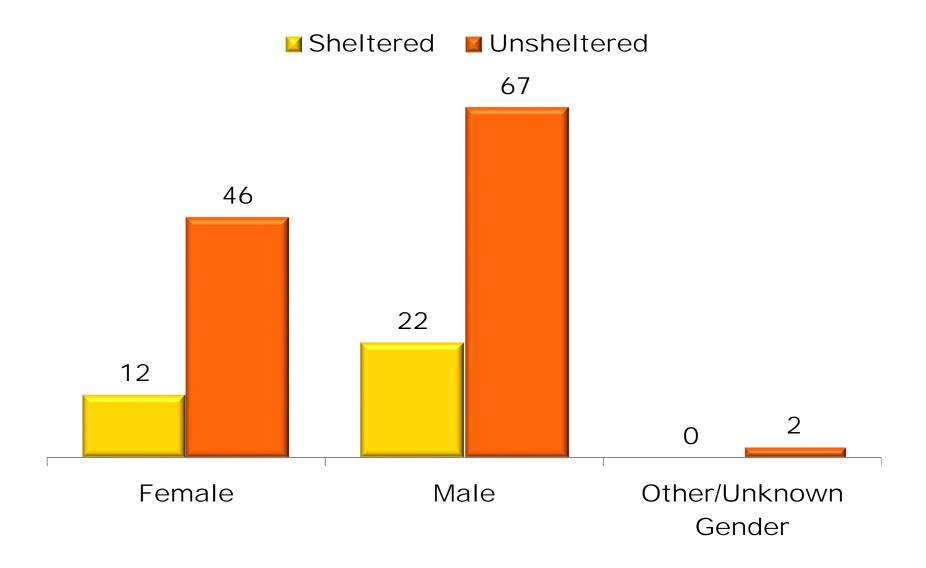
### HUD Defined Homeless Populations

| Location & Family Type   | <u>Households</u> | <u>People</u> |
|--------------------------|-------------------|---------------|
| ES Household w/children  | 6                 | 18            |
| ES Adults Only           | 8                 | 8             |
| TH Households w/children | 0                 | 0             |
| TH Adults Only           | 8                 | 8             |
| Unsheltered w/children   | 11                | 32            |
| Unsheltered Adults Only  | 59                | 83            |
| Total                    | 92                | 149           |

### Age Groups



### Gender



### Amador Shelter Denials

Male Adult Individuals 55

Female Adult Individuals 63

Family Adults 53

Family Children

Total Denied Services 251

Family Unit Inquiries *53* 

### Central Sierra Continuum of Care (CA-526 COC) Amador, Calaveras, Tuolumne and Mariposa Counties Homeless Services Matrix

| Project Type                         | Type Contact Information Eligibility                                     |                                                                                                                                                                                                                                                                                          | Assistance Available                                                                                                                                                                                                                                                   |  |  |  |
|--------------------------------------|--------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| Emergency Shelter                    | ATCAA- Jackson/Amador<br>Jackson (209) 223-9215<br>Sonora (209) 694-8698 | <ul><li>Homeless</li><li>Families with children, single males or females</li></ul>                                                                                                                                                                                                       | Emergency shelter                                                                                                                                                                                                                                                      |  |  |  |
| Homeless Prevention                  | ATCAA-Amador ESG                                                         | <ul> <li>Household income &lt;= 130% of federal poverty level.</li> <li>Documentation for proof of income, rental agreement and/or utility bills with disconnect notice.</li> </ul>                                                                                                      | <ul> <li>Rent assistance</li> <li>Back rent- 3day pay or quit</li> <li>Utility assistance to prevent disconnect</li> <li>Budget &amp; Housing plan</li> <li>Subject to availability of funding</li> </ul>                                                              |  |  |  |
| Rapid Re-Housing                     | ATCAA-Amador<br>Coordinated Entry HUB<br>station                         | <ul> <li>Literally Homeless on the streets or in emergency shelters</li> <li>Exiting institutions- 90 days or less</li> <li>Families with children or individual males or females</li> <li>Income &lt;= 30% median</li> </ul>                                                            | <ul> <li>Security deposits</li> <li>Short/Med. term Rent assistance</li> <li>Utility deposits</li> </ul>                                                                                                                                                               |  |  |  |
| Veteran Families Support<br>Services | Road Home SSVF Rental assistance Victory Village                         | <ul> <li>Funding for Veterans and their families</li> <li>Homeless or at risk of becoming<br/>homeless</li> <li>Transitional Housing</li> </ul>                                                                                                                                          | <ul><li>Rapid Re-Housing</li><li>Homeless Prevention assistance</li></ul>                                                                                                                                                                                              |  |  |  |
| Housing Support<br>Program           | Calaveras Health and<br>Human Services –<br>CalWORKS<br>209-754-1257     | <ul> <li>Families with children who are receiving<br/>cash assistance from CalWORKS</li> <li>Contact your eligibility worker</li> </ul>                                                                                                                                                  | <ul><li>Rapid Re-Housing</li><li>Emergency Housing</li></ul>                                                                                                                                                                                                           |  |  |  |
| Amador Supportive<br>Housing         | Amador HHS                                                               | <ul> <li>Homeless single males or females with a permanent physical or mental disability.</li> <li>Priority given to chronic homeless.</li> <li>May consider couples or families with children where one family meets above criteria if appropriate housing unit is available</li> </ul> | <ul> <li>Housing in master leased apartment units</li> <li>Ongoing case management services.</li> <li>Tenant pays 30% of total household income monthly.</li> <li>Initial 1 year agreement may continue month to month.</li> <li>Requires program agreement</li> </ul> |  |  |  |

### Housing Inventory Count 2017 Amador Programs Only

| Organization Name       | Project Name                        | Bed<br>Type | Target<br>Pop. A | Beds<br>HH<br>w/<br>Childre<br>n | Units<br>HH<br>w/<br>Childre<br>n | Beds<br>HH<br>w/o<br>Childre<br>n | Year<br>Round<br>Beds | HMIS<br>Beds<br>HH<br>w/<br>Childre<br>n | HMIS<br>Beds<br>HH<br>w/o<br>Childre<br>n | % of<br>HMIS<br>Beds<br>HH<br>w/<br>Childre | пп<br>w/o | Utilizatio<br>n Rate |
|-------------------------|-------------------------------------|-------------|------------------|----------------------------------|-----------------------------------|-----------------------------------|-----------------------|------------------------------------------|-------------------------------------------|---------------------------------------------|-----------|----------------------|
| Amador-Tuolumne         |                                     | Facilit     |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| Community Action Agency | Amador Emergency<br>Shelter         | y<br>Based  | SMF+H<br>C       | 8                                | 2                                 | 14                                | 22                    | 8                                        | 14                                        | 100%                                        | 100%      | 77%                  |
| Amador-Tuolumne         |                                     |             |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| Community Action        | Amador Supportive                   |             |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| Agency                  | Housing                             | PSH         | SMF              | 0                                | 0                                 | 2                                 | 2                     | 0                                        | 2                                         |                                             | 100%      | 100%                 |
| Amador-Tuolumne         |                                     |             | OME II           |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| Community Action        | HamaSafa ESS Amadar                 |             | SMF+H<br>C       | 42                               | 40                                | 1                                 | 43                    | 42                                       | 1                                         | 4000/                                       | 4000/     | 4000/                |
| Agency                  | HomeSafe ESG Amador                 | KK          | C                | 42                               | 13                                | 1                                 | 43                    | 42                                       | 1                                         | 100%                                        | 100%      | 100%                 |
|                         | Housing Support Program HHS Cal Wks |             |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| HHS                     | families w/ children                | RR          | H+C              |                                  |                                   |                                   |                       |                                          | 0                                         | 100%                                        | 0%        | 100%                 |
|                         |                                     |             | SMF+H            |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| Roads Home              | Roads Home                          | SFVF        | С                | 0                                | 0                                 | 15                                | 15                    | 0                                        | 15                                        |                                             | 100%      | 100%                 |
|                         |                                     | Facilit     |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
|                         | Operation Care Safe                 | У           |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| Operation Care          | House                               | Based       |                  | 13                               | 3                                 | 0                                 | 13                    |                                          |                                           |                                             |           | 23%                  |
|                         |                                     |             | SMF+H            |                                  |                                   |                                   |                       |                                          |                                           | 4000                                        | 4000      | 100/                 |
| Victory Village, Inc.   | Victory Village Amador              | TH          | С                | 6                                | 2                                 | 14                                | 20                    | 6                                        | 14                                        | 100%                                        | 100%      | 40%                  |
|                         |                                     | VASH        |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| Amador-VASH             | ATCAA- will add on 31               | Projec      |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| Varley Veteran 2018     |                                     | τ<br>Based  |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |
| variey veteran 2016     | Deus 12 Units                       | Daseu       |                  |                                  |                                   |                                   |                       |                                          |                                           |                                             |           |                      |

### What's Missing?

- Existing Programs Need Capacity Increases
  - Target Numbers
  - Staffing to Implement, Case Management, Evaluation
- Affordable Housing Units
- Workforce Housing Units
- Addition of Low-Barrier Shelter
  - Scalable
  - On-site Connections to Services (medical, addiction, mental health, housing)
  - Connection to Job Training/Readiness

### What is SB 2?

- Creates a permanent source of funding for affordable housing
- Fees of up to \$225 on certain real-estate transactions, such as mortgage refinancing.
  - (Home and commercial real estate purchases would not be subject to the fee.)
  - \$1.2 billion over the next 5 years
- Raise a total of \$5.8 billion
  - Including federal, local and private matching funds.

Source Mercury News

### How Do We Prepare For SB 2?

In order to access first-year planning grant funds from the initial allocation, and the 70 percent local allocation in the second year and beyond, jurisdictions must:

- 1. Have a compliant housing element
- 2. Submit a current annual report (pursuant to Section 65400).
  - Visit the Regional Housing Needs Allocation and Housing Elements page (click "Annual Progress Reports") to verify a jurisdiction's status.

In addition, to receive the local allocation from year two and beyond, jurisdictions will need to submit a plan to the department detailing the manner in which allocated funds will be used by the local government and how those activities will meet the local government's unmet share of the regional housing needs allocation.

### **How will SB2 Work?**

- Revenue for SB 2 will be collected beginning January 1, 2018
- Revenue will be deposited in the SB 2 fund within 30 days following the end of each quarter
- Funding must be appropriated by the legislature to HCD before it can be awarded.
  - •Appropriations would likely occur through adoption of the state budget.
- Governor's Budget proposes \$250 million for SB 2 activities

### How will SB2 Work? 2

- Assuming inclusion of funds in the budget, the funds would be available for HCD to award beginning July 2018
  - Subject to the completion of any necessary guideline processes for each activity under SB

Source Mercury News

### **SB 3**

- Places a \$4 billion statewide housing bond on a future ballot.
- Like SB 2 would pay for existing affordable-housing programs in California
  - Previously supported by funds from the state's Redevelopment Agency
- If the bond measure passes and is approved by voters, \$1 billion of the total would go to extend the CalVet Home Loan Program, which is scheduled to expire in 2018.

Source Mercury News

### HIS AND HOMELESSNES

Though verifiable numbers are not available it is estimated that, across multiple programs, Amador DSS is currently benefitting about 420 homeless persons (by self report)

68 children, 189 females, 231 males

### BEHAVIOR HEALTH

### Clay Street apartments

- Only for SMI and homeless
- Treatment team decision
- 4 units max of 8
- Supportive structure
- Contracts with MHA / Sierra Wind various programs that help homeless
- FSP (Full Service Partnership): BH can help those who are SMI, and 'engaged' with funds, transportation etc.
- Flexible specifics decided by the treatment team

### **DSS**

<u>HSP</u>: largest source of homeless funding, contracted to ATCAA

Approximately \$150,000 annually used for various supports – first last, depos temp housing, related supports such as gas, storage, etc

CDSS is stating they will restrict use of these funds in ways not currently described but focused on leveraging permanent housing

Medi-Cal: Homeless person can get health insurance (ACA) through DSS

<u>General Assistance</u>: General Fund based assistance for disabled or seeking employment, one person \$331 up to \$1418 for family of 10

### DSS continued

<u>CalFresh</u> (formerly food stamps, nationally SNAP): EBT card – \$192 monthly one person / no income, 3 person family \$504, etc

CalWorks (California - Work Opportunity and Responsibility to Kids): TANF / welfare program that is means tested cash aid and services to families with children. One person \$374 up to \$1610 for family of 10 (no income), some direct homeless services such as temp housing assistance \$65/day up to 16 days max, Permanent HA - means tested once in a lifetime criteria

<u>Welfare to Work:</u> Related to CalWorks, able bodied adults can get work oreparation skills, family stabilization funds can be used, flexible, goal is to keep family together

### GAPS

Affordable housing – stopgap funds to help get a homeless person into nousing are not sufficient when affordable housing is not present

Good work opportunities – homeless are generally unemployed or under employed, a continuous source of funds is needed for persons to maintain nousing

Job supports – clothes, hygiene, job seeking skills, resume, etc.

Transportation – obtaining a job requires sufficient transportation (esp in rura areas) to maintain the job.

# Sierra Wind Wellness and Recovery Center

A Program of Mental Health America of Northern California

> Presented by Joseph Bartholomew Program Director



During the early days of mental health treatment, asylums often restrained people with iron chains and shackles. In the early 1950s, Mental Health America issued a call to all asylums for their discarded chains and shackles. On April 13,1956, the McShane Bell Foundry melted down these inhumane bindings an recast them into a sign of hope the Mental Health Bell.



"Cast from the shackles which bound them, this bell shall ring out hope for the mentally ill and victory over mental illness"

-Inscription on the Mental Health Bell

### Introduction

- ▶ Sierra Wind Provides peer support and advocacy services to Amador County.
- ▶ This presentation will give you a better understanding of services we provide.
- ▶ Our staff is comprised of individuals with lived experience, whom manage a condition, or have family members whom manage a condition.

### Mission Statement

Center, is a Community Hub. Our mission is to help members acquire Wellness & Recovery tools, in which they have identified as a need, to position themselves for a successful Recovery, allowing them to have significant periods of wellness.





### We Foster Socialization By:

>Bringing People Together in a Safe Environment.

>Providing Games and Arts and Crafts

>Giving Peer Support and Peer Counseling







### Support Groups We Provide:

- > Walk &Talk
- >Men of the Wind
- ➤Morning Stretching
- >PTSD Support
- >Social Wellness
- >Self Advocacy
- >Creative Coping
- ➤Meridian Tapping

- >NA and AA
- ▶Bi-Polar Depression
- >Guided Meditation
- >NAMI Connections
- >Heartfelt Coping
- **≻**Basic Computers
- >White Bison
- >Heart to Heart
- **≻**Labyrinth
- >Eating Well
- >Friday Funny

### Support Groups Provided

> Friday Funny

> Women to Women

> Art of Being



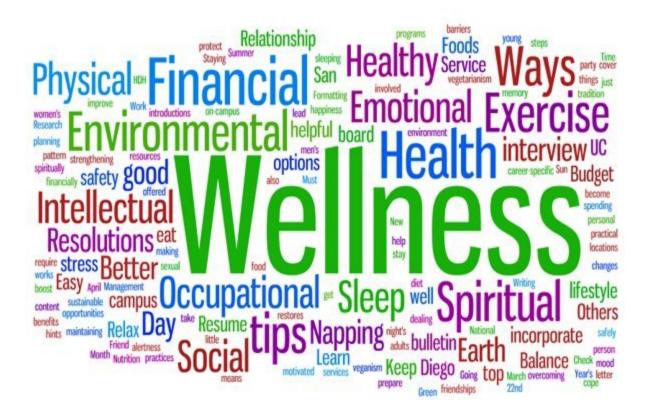
### Resources Provided:

- >Employment Counseling
- >Housing Resources
- >Social Security Appointments & Appeals
- >Social Services Referrals
- >Mental Health Services Referral:
- >Computer Access
- >Veterans Services Referrals
- >Patient Right Advocacy





### Sierra Wind Fosters Collaboration With Community Partners, to Assist them in Meeting their Needs.



### Community Partners

Sierra Wind continues to serve our community members with the utmost highest regard. Sierra Wind, has been able to meet the needs of our members, with the help of our community partners; Amador County Behavioral Health, Public Health, Social Services, Victory Village, ATCAA, Seventh Day Adventist, St Vincent De Paul, Nexus, Amador Transit, Senior Center, Sierra Hope, NAMI, Operation Care, Interfaith Food Bank, Salvation Army, College Connect, Calvary Church, Church of the Nazarene, New Life Christian Center, TLC, Up Country Community Center, IGA, Mc Donald's Restaurant, The Ark, Community Compass, and our new addition Well Space Health.

### Physical Needs We Provide Are:

- >Bus passes and Gas Vouchers
- >Sleeping Bags and Blankets
- >Personal Hygiene Items
- >Washer and Dryer
- >Daily Lunch
- **≻**Clothing
- **Food**



Additionally, Sierra Wind encourages members to participate in County events, attend meetings, to get involved, and to let their voice be heard.

## Providing Training and Technical Assistance with group facilitation

- >System Advocacy and Peer Support
- >MHSA Steering Committee , and Team Meetings
- >Recruiting to Participate in
- Cultural
  - Competency Committee
- >Mental Health Advisory Board



### Volunteers Are a Part of All We Do!



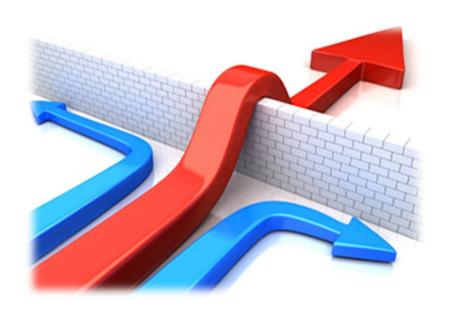




Members of the Community have the Opportunity to Participate in the Daily operations of the Center By:

- > Assisting With Meal Preparation
- >Providing Peer Support to Clients
- >Facilitating Self Help Support Groups
- >Linking Clients With Community Resources
- >Providing Transportation
- >Job Coaching
- > Facilitating Access to Referrals
- >Providing Cleaning and up Keep to the Center
- >Gather Donations, Distributing food, Clothing
- ➤ Cooking and Preparing Food
- >Preparing food and hygiene Baskets

### WE HELP **IDENTIFY** BARRIERS IN ONES LIFE AND HELP FIND SOLUTIONS





### Homeless Task Force

Amador County Board of Supervisors Meeting

### Overview

- The causes of homelessness can be traced to a variety of problems including loss of employment, lack of affordable housing, drug and alcohol abuse, and physical and mental illness. There is no single cause of or solution to this growing problem.
- Because of the complexities of this issue, solutions to homelessness need to cross many public policy areas from housing, land use, health, social services, mental health, criminal justice and beyond. Homelessness is also crossjurisdictional.
- It is essential that the cities and the county are working together at addressing the growing problem of homelessness in Amador.

### Reasons for Addressing Homelessness

- Impact to merchants
- Substance abuse
- Used needles in parks and school yards
- Panhandling
- Using library as day shelter
- Parks unusable
- Public health issues in make shift camps
- Children
- Crime
- Compassion
- Situation appears to be getting worse

### Mission and Goals

#### Mission:

Our mission is to compassionately serve the homeless; identifying needs and gaps in services in order to efficiently address homelessness in our county.

#### Goals:

- Develop a comprehensive understanding of homeless issues in Amador County including awareness of all active participating agencies & groups
- Identify unmet needs for the homeless and the provider agencies and make recommendations for short term and long term solutions to problems
- Identify necessary funding sources or means to achieve goals and work to implement the recommendations and improve the situation in a measurable way

### Task Force Members

- Amador County
- City of Jackson
- City of Sutter Creek
- Amador City
- ACUSD
- Amador First 5
- ATCAA
- Interfaith Food Bank
- Sierra Wind
- Health & Human Services
- NAMI
- Well Space
- Victory Village

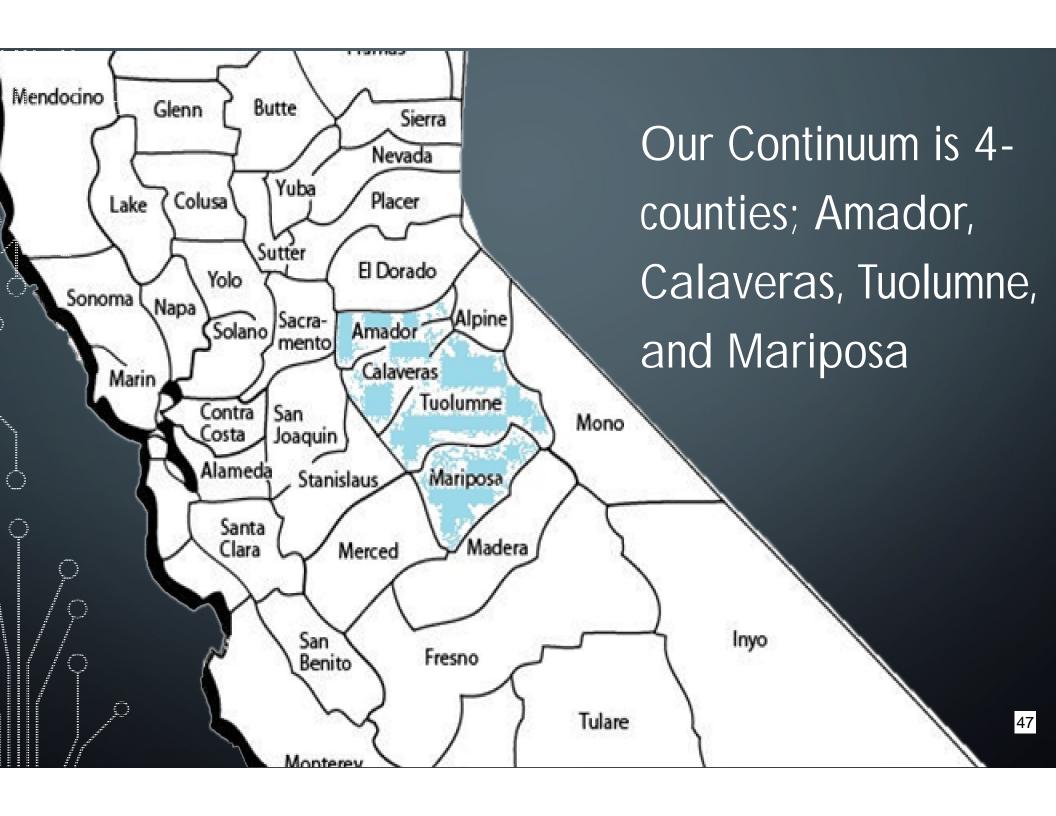
- Sutter Amador Hospital
- Amador Chamber
- Business Owners
- Jackson PD
- Sheriff's office
- District Attorney
- Superior Court
- Probation
- Local Churches
- Citizens

### History and Status

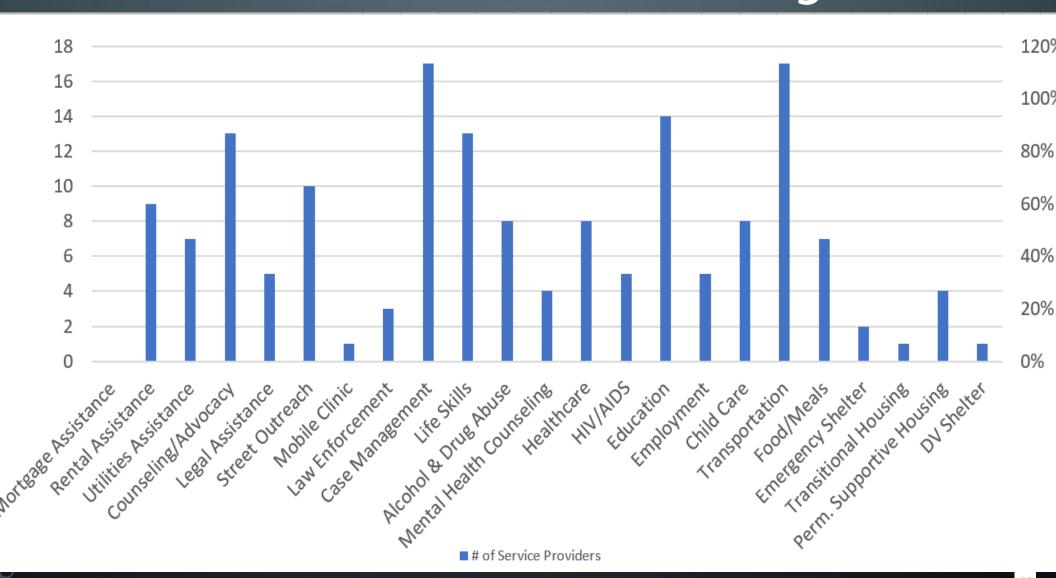
- The Task Force Committee has met 3 times since November 2017
  - Regular meetings are held the 4<sup>th</sup> Thursday of every month at the HHS building
- Established 3 subcommittees
  - Food & meals, Housing, & Funding
- Needs assessment
- Future PIT count
- Sheltering

# Amador County Homeless Taskforce Gaps Analysis

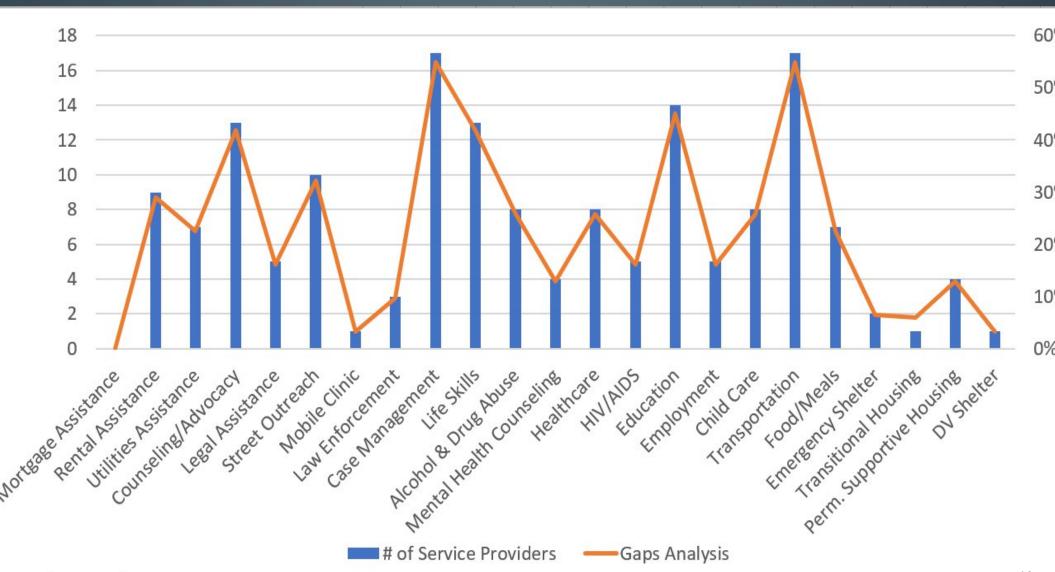
## What is a Continuum of Care?



# Services Inventory



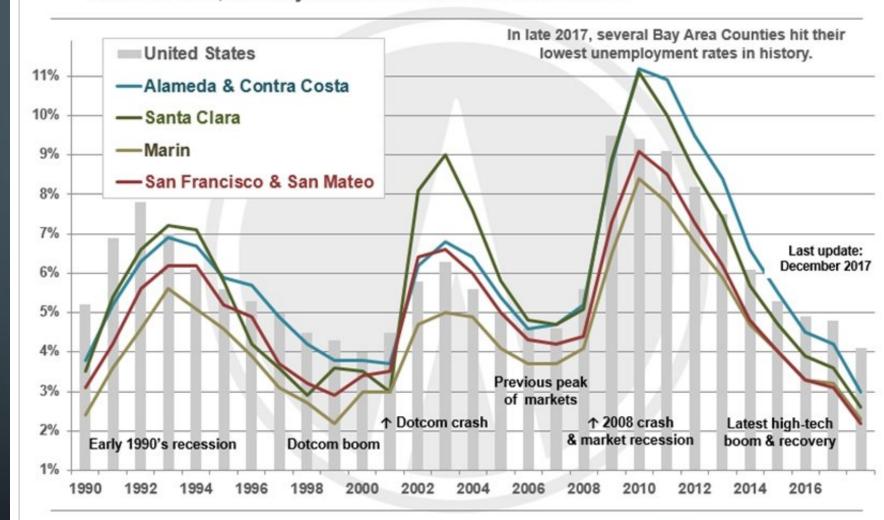
# Gaps Analysis



What has led to the increased nomeless population in Amador

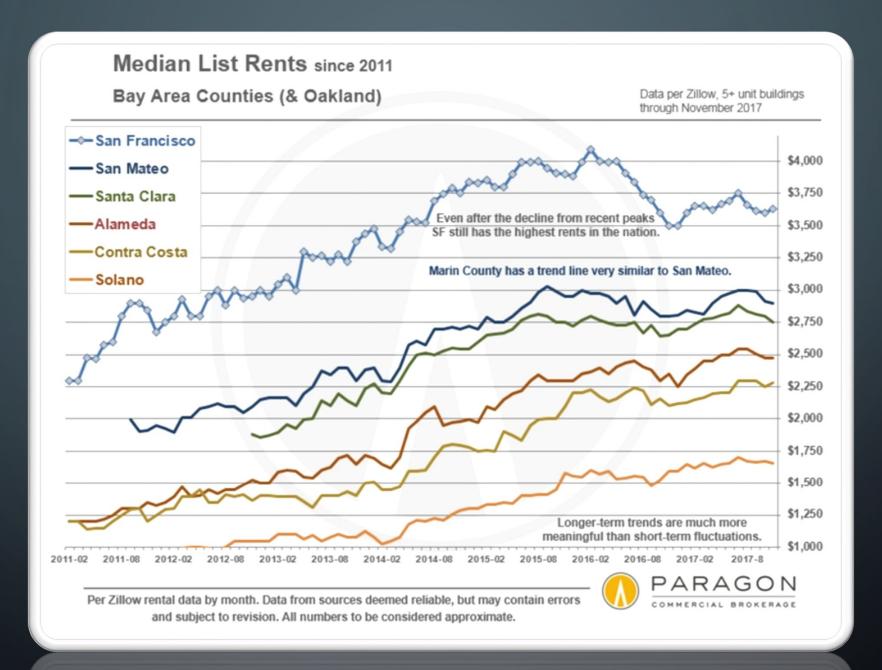
### **Bay Area Unemployment Rates**

1990 - Present, January Data Points & Most Recent Month



January data points from CA Employment Development Department. Data from sources deemed reliable but may contain errors and is subject to revision.





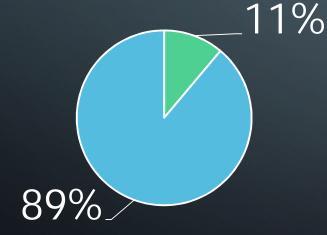
### Percentage of homeless veterans 2009



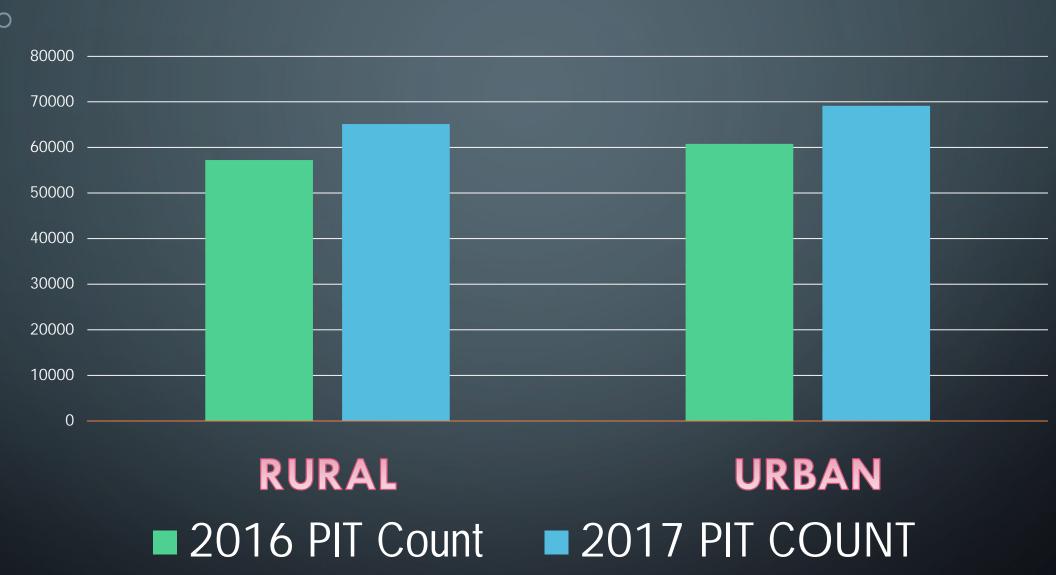
Veterar

Civilians





- Veterans
- Civilians







# VETERAN ORGANIZATIONS VFW, AMERICAN LEGION, DAV, IONE MEMORIAL

MEMORIALS PARADES **FUNERALS** COMRADERY **GATHERINGS** FINANCIAL ASSISTANCE COMMUNITY VOLUNTEERISM SUPPORT OF COMMUNITY

### VETERAN SERVICE OFFICERS

# ASSISTS VETERANS IN APPLYING FOR BENEFIT THROUGH THE VA

### VETERAN ASSISTANCE ORGANIZATIONS

VICTORY VILLAGE, ROADS HOME, PROJECT THANK YOU

FINANCIAL ASSISTANCE

HOUSING

**EMPLOYMENT** 

LIFE SKILLS

PHYSICAL/MENTAL WELLNESS

SUPPORT FOR FAMILIES

VA NAVIGATION/ADVOCACY

EDUCATION/TRAINING

TREATMENT COURT

SPIRITUAL WELLNESS

CASE MANAGEMENT

SSI SSDI BENEFITS ASSISTANCE

REFERRAL TO ABOVE SERVICES

COLLABORATION WITH OTHER AGENCIES

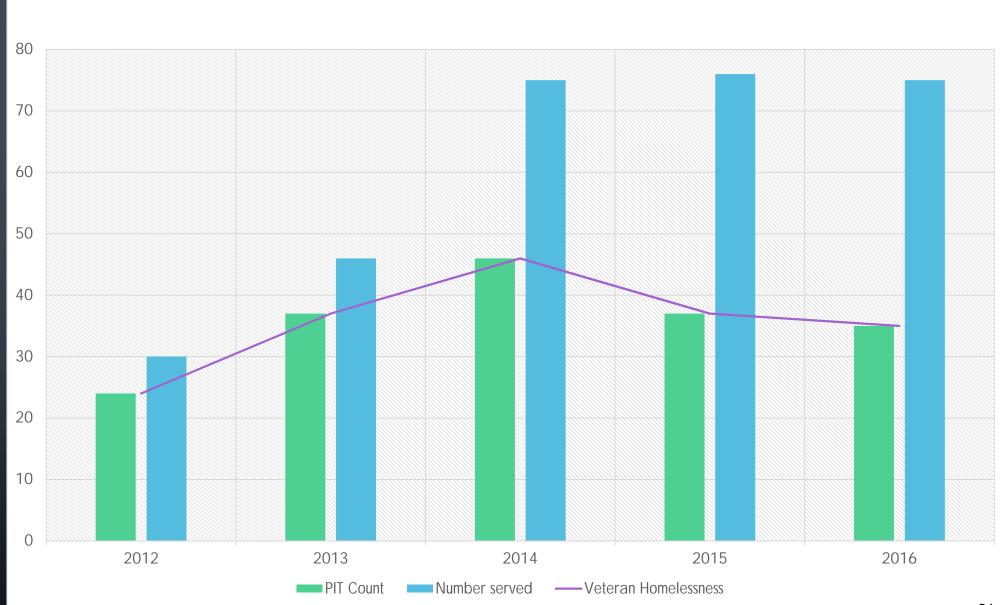
**RECREATION** 

**COMMUNITY EVENTS** 

# A VETERAN'S MISSION



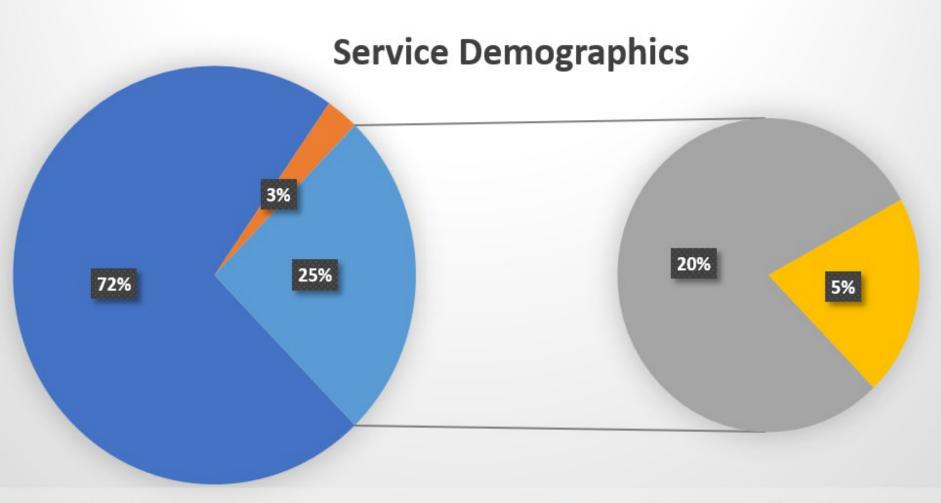
"Our duty is to serve those who have served our great nation. We facilitate Veterans Services for our service members, veterans, and families by streamlining access to Veterans Housing, Education, Life Skills and Physical Wellness services. In support of our Military and Families, we are bridging the gap from military service to civilian life."



C

### Services

- Housing
- Employment
- **■** Education
- Training
- Physical & Mental Wellness
- Family Support



- Single Male Veterans
- Male Veterans with Families
- Single Female Veterans
- Female Veterans with Familie

ct Sheet: Veteran Homelessness. (n.d.). Retrieved June, 2017, from

p://www.endhomelessness.org/library/entry/facteet-veteran-homelessness

(2015). HUD's Homeless Assessment Report. Retrieved ne 1, 2017, from

ps://www.huduser.gov/publications/pdf/5thhomelessaessmentreport.pdf

ulford, J. (2012, May 1). Victory Village Veterans Center. trieved June 04, 2017, from

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ental Health Service Act. Retrieved February 11 2018, om

p://www.dhcs.ca.gov/services/mh/Pages/MH\_Prop63.a

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https://www.hud.gov/program offices/comm panning/homeless/programs/coc

New Census Data Show Differences Between Urban and Rural Populations, Retrieved February 11 2018, from

https://www.census.gov/newsroom/pressreleases/2016/cb16-210.html

Homelessness in Rural America. Retrieved February 11 2018, from <a href="https://www.hrsa.gov/advisorycommittees/rura">https://www.hrsa.gov/advisorycommittees/rura</a> <a href="publications/homelessnessruralamerica.pdf">publications/homelessnessruralamerica.pdf</a>



### WellSpace Health

Comprehensive care since 1953

### WellSpace Health - Celebrating 65 Years of Service

Since 1953, WellSpace Health has provided care and support to individuals and families throughout the Sacramento region and surrounding counties. Our focus has always been on offering a full range of quality medical care, mental health services, and addictions treatment to underserved populations.



### Our Mission Guides Our Work

"Achieving regional health through high quality comprehensive care"



WellSpace Health operates Federally Qualified Health Centers (FQHCs) throughout the Sacramento region and surrounding counties. Some of our services include:

- •Immediate Care
- Adult Primary Care
- Child/Adolescent Primary Care
- Dental Care for Children & Adolescents
- Women's Health
- Prenatal, Birth & Family Services
- Immunizations
- Counseling & Prevention
  - o Integrated Behavioral Health (for children and adults)
  - o Psychiatry
  - o Child Abuse Prevention
  - o Addictions Counseling
  - o Sacramento Violence Intervention Program (SVIP)
  - o 24-Hour Suicide Prevention Crisis Line



# What is a Federally Qualified Health Center (FQHC)?

Federally Qualified Health Centers are community-based health care providers that receive funds from the Health Resource and Service Agency, Health Center Program to provide primary care services in underserved areas. They are highly regulated and must meet a stringent set of requirements, including providing care on a sliding fee scale based on ability to pay and operating under a governing board that includes patients.

Federally Qualified Health Centers may be Community Health Centers, Migrant Health Centers, Health Care for the Homeless, and Health Centers for Residents of Public Housing or a combination.



### WellSpace Health - Commitment to Quality

 WellSpace Health Accredited by the Joint Commission -WellSpace Health is proud to have accreditation from The Joint Commission for all of our Ambulatory Health Care, as well as our Patient Center Health Home and Behavioral Health Continuum – the gold standard across the health and behavioral health care industry.

The Joint Commission requires a living Quality process, which is a relentless focus on health outcomes and patient experience.



# WellSpace Health – We Embrace Patient Centered Health Homes (PCHH)

What is PCHH?

Patient Centered Health Home is a model that is:

- Patient Centered
- Comprehensive
- Team based
- Coordinated
- Accessible
- Focused on Quality and Safety





### Integrated Behavioral Health

We currently offer Integrated Behavioral Health (IBH) services to all ages (children and adults) at our Community Health Centers, including Amador Community Health Center.

IBH services include psycho-education, counseling, and medication management for patients with behavioral issues such as depression, anxiety, trauma, or adjustment to psychosocial stressors, as well as consultation services for providers, and case management services for patients.



### Amador Community Health Center

Primary Care for Kids, Adults & Families – (209) 268-0556 Monday – Friday; 8am – 5pm

- Alyssa Spencer, PA-C
- Alisa Dieterich, FNP-C

Non-Emergency Walk-In "Immediate Care" – (209)268- 0556 7 days a week; 8am-7pm

- Donella Jenkins, MD
- Jennifer Ruckelhaus, PA-C

Pediatric Dental Care – (209) 278-0333 Tuesday and Thursday; 8am – 5pm

Integrated Behavioral Health - (916) 313-8433 Monday – Friday

Kelly Devine, LCSW

