



Who to Call and Contact Information

<u>Issue</u>	<u>Who Should Be Called?</u>
• I don't have my first set of timesheets.....	IHSS Payroll
• I haven't been paid.....	IHSS Payroll
• My check is late.....	IHSS Payroll
• I need a new care provider.....	Public Authority
• I want to apply for IHSS.....	IHSS Social Worker
• I don't know who my Social Worker is.....	Public Authority
• I have questions about my Share of COST (SOC).....	IHSS Social Worker
• I'm a care provider and need more hours.....	Public Authority
• I'm a recipient and need more hours.....	IHSS Social Worker
• Why are dues taken from my check.....	SEIU
• I'm a provider who was injured while working for a recipient.....	Public Authority
• I would like training on becoming a care provider.....	Public Authority
• I need information about unemployment.....	EDD
• I suspect a recipient is being abused.....	Adult Protective Services
• I need to enroll as an IHSS Provider for payroll.....	Public Authority
• I'm a care provider and need verification of employment.....	IHSS Payroll
• I have tax questions.....	IHSS Payroll or your tax accountant
• I'm a care provider and have questions about my benefits.....	Public Authority
• I need to apply for Medi-cal, Food Stamps, GA.....	Social Services
• I don't know who my Eligibility Worker is.....	Social Services

Important Phone Numbers

Emergency.....	911
Adult Protective Services.....	(209)223-6550
EDD.....	(800)300-5616
IHSS Social Worker.....	(209)223-6550
Payroll.....	(209)223-6550
Public Authority.....	(209)223-6782
SEIU.....	(855)810-2015
Social Services.....	(209)223-6550

Medi-cal Covered Transportation Services

- Logisticare - 1-877-658-0305 (me require medical insurance coverage)
- Anthem Blue Cross – 1-877-931-4755 (may require medical insurance coverage with Anthem Blue Cross)
- Common Ground – 209-498-2246
- Amador Rides – 209-267-8142